PUSIL - 5975



I-louse of Spain/Casa de España in San Diego 501 C-3 non profit organization

Charles F. Sams, III
Director, National Park Service
National Park Service
1849 C Street, N.W.
Washington D.C. 20240

April 21, 2023

Re: Director's Order 11B Appeal Concerning Information Quality

Dear Director Sams:

On December 16, 2022 (and resent to NPS on January 20, 2023) I sent the enclosed <u>Complaint About Information Quality</u> to Ms. Doris Lowery of the Correspondence Control Unit of the National Park Service and to Ms. Christina Bartlett, Information Quality Coordinator at the Department of the Interior. I followed the directives of Department of the Interior Director's Order 11B. The complaint was sent by both USPS Registered Mail and by email.

Pursuant to Director's Order 11B, D. Processing Complaints, the National Park Service was to notify me within 10 working days of receipt of the Complaint. No notification of receipt was received.

Further, the National Park Service was to notify me within 60 days of receipt of my complaint whether the information would be corrected, deleted, or confirmed to be accurate. I have not received anything from the National Park Service.

G. Appeal Process states in relevant part: "If a complainant does not receive the notice or the response within the time frames described above ... the complainant may appeal to the Director, National Park Service."

Pursuant to the above, I am requesting the honorable Director to review my original Complaint and to make a decision within 60 calendar days as mandated by Section G of Director's Order 11B.

Thank you for your attention to the above.

Respectfully submitted,

Jesus Benavas

President House of Spain

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